

**Illinois Bell Telephone Company (AT&T Illinois)**  
**Service Quality and Customer Credits Report for the First Quarter of 2007**  
This Page Pursuant to Administrative Code Part 730 Section 115

**Operator Answer Time - Toll and Assistance - Section 730.510(a)(1)**

	January	February	March	Qtr Average
IL TOTAL	2.09	2.55	2.31	2.31

**Operator Answer Time - Information - Section 730.510(a)(1)**

	January	February	March	Qtr Average
IL TOTAL	4.35	3.90	3.67	3.98

**Repair Office Answer Time - Section 730.510(b)(1)**

	January	February	March	Qtr Average
IL TOTAL	21.60	38.78	52.10	38.15

**Business or Customer Service Answer Time - Section 730.510(b)(1)**

Customer Class	January	February	March	Qtr Average
Consumer	75.10	48.67	80.89	68.97
Business	59.57	63.23	81.17	68.10
IL TOTAL	73.01	50.70	80.93	68.85

**Percent of Service Installations - Section 730.540(a)**

Geographic Area	January	February	March	Qtr Average
IL Bellwood	95.35%	98.09%	97.85%	97.10%
IL Chicago Beverly	95.59%	98.08%	92.72%	95.37%
IL Chicago Loop	97.60%	97.06%	96.51%	97.05%
IL Chicago Montrose	79.34%	94.87%	96.05%	89.84%
IL Chicago Prospect	96.60%	97.22%	91.51%	95.15%
IL Chicago Stewart	96.65%	98.27%	89.31%	94.52%
IL Cicero	88.87%	97.00%	98.41%	95.46%
IL East St.Louis	89.17%	96.81%	97.98%	94.85%
IL Evanston	95.19%	96.43%	96.07%	95.89%
IL Gurnee	94.61%	96.95%	98.34%	96.76%
IL Joliet	92.33%	95.09%	97.03%	94.91%
IL Kankakee	96.12%	98.23%	97.75%	97.34%
IL McHenry	95.78%	96.99%	96.91%	96.57%
IL Peoria	98.51%	98.18%	98.89%	98.58%
IL Rockford	95.33%	98.07%	98.88%	97.66%
IL Springfield	98.05%	97.90%	98.76%	98.32%
IL St. Charles	96.38%	97.77%	98.65%	97.76%
IL Unknown	100.00%	60.00%	66.67%	66.67%
IL TOTAL	93.55%	97.10%	96.91%	95.87%

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**Percent Out of Service Lines Repaired in < 24 hours - Sec. 730.535(a)**

<b>Geographic Area</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>Qtr Average</b>
IL Bellwood	96.47%	93.43%	95.82%	95.39%
IL Chicago Beverly	93.66%	92.36%	96.29%	94.50%
IL Chicago Loop	97.10%	95.93%	97.31%	96.82%
IL Chicago Montrose	97.20%	94.16%	96.29%	96.01%
IL Chicago Prospect	84.22%	90.67%	92.33%	89.37%
IL Chicago Stewart	89.26%	93.61%	95.17%	92.89%
IL Cicero	97.93%	96.31%	97.52%	97.26%
IL East St.Louis	90.49%	95.03%	98.81%	94.44%
IL Evanston	97.57%	91.87%	96.17%	95.12%
IL Gurnee	94.02%	93.45%	97.25%	95.17%
IL Joliet	96.28%	98.01%	99.12%	97.91%
IL Kankakee	97.11%	94.52%	97.69%	96.58%
IL McHenry	97.51%	95.57%	96.82%	96.59%
IL Peoria	96.34%	97.56%	96.68%	96.89%
IL Rockford	97.23%	94.10%	94.41%	94.92%
IL Springfield	95.91%	96.36%	98.02%	96.70%
IL St. Charles	81.56%	98.55%	97.60%	92.16%
IL Unknown	100.00%	100.00%	0.00%	90.91%
<b>IL TOTAL</b>	<b>93.59%</b>	<b>94.79%</b>	<b>96.52%</b>	<b>95.11%</b>

**Trouble Reports per 100 Access Lines - Section 730.545(a)**

<b>Geographic Area</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>Qtr Average</b>
IL Bellwood	1.21	1.05	1.74	1.34
IL Chicago Beverly	2.60	2.00	3.37	2.65
IL Chicago Loop	0.49	0.44	0.50	0.47
IL Chicago Montrose	1.20	1.01	1.63	1.28
IL Chicago Prospect	2.14	1.90	2.94	2.32
IL Chicago Stewart	2.47	1.94	3.10	2.50
IL Cicero	1.41	1.45	1.99	1.61
IL East St.Louis	1.96	1.18	1.49	1.54
IL Evanston	1.03	1.28	1.67	1.33
IL Gurnee	0.97	0.95	1.36	1.09
IL Joliet	1.50	1.61	1.77	1.63
IL Kankakee	2.33	2.22	2.78	2.44
IL McHenry	0.95	1.09	1.48	1.17
IL Peoria	1.16	1.11	1.17	1.15
IL Rockford	0.95	1.37	1.82	1.38
IL Springfield	1.52	1.06	1.19	1.25
IL St. Charles	1.17	0.84	1.18	1.06
IL Unknown	26.92	20.00	6.00	17.76
<b>IL TOTAL</b>	<b>1.32</b>	<b>1.21</b>	<b>1.66</b>	<b>1.40</b>

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**Percent Repeat Trouble reports - Section 730.545(c)**

<b>Geographic Area</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>Qtr Average</b>
IL Bellwood	9.47%	7.51%	9.67%	9.04%
IL Chicago Beverly	12.64%	8.40%	10.40%	10.63%
IL Chicago Loop	7.54%	8.23%	7.46%	7.73%
IL Chicago Montrose	8.48%	6.40%	8.19%	7.81%
IL Chicago Prospect	11.84%	8.31%	10.50%	10.32%
IL Chicago Stewart	11.94%	7.24%	11.10%	10.37%
IL Cicero	8.47%	7.16%	9.21%	8.39%
IL East St.Louis	9.62%	8.28%	8.14%	8.80%
IL Evanston	8.54%	5.64%	7.47%	7.16%
IL Gurnee	10.21%	6.08%	8.88%	8.46%
IL Joliet	11.09%	8.10%	9.28%	9.45%
IL Kankakee	10.13%	7.79%	9.96%	9.36%
IL McHenry	10.11%	6.94%	10.17%	9.16%
IL Peoria	9.78%	5.93%	8.72%	8.17%
IL Rockford	10.65%	5.94%	9.68%	8.67%
IL Springfield	9.27%	9.29%	7.73%	8.78%
IL St. Charles	8.65%	6.88%	7.64%	7.82%
IL Unknown	5.88%	6.67%	0.00%	5.26%
<b>IL TOTAL</b>	<b>9.89%</b>	<b>7.27%</b>	<b>9.19%</b>	<b>8.86%</b>

**Percent of Installation Trouble reports - Section 730.545(f)**

<b>Geographic Area</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>Qtr Average</b>
IL Bellwood	13.68%	12.43%	2.51%	8.96%
IL Chicago Beverly	16.70%	17.08%	4.03%	12.61%
IL Chicago Loop	9.58%	10.87%	2.55%	7.50%
IL Chicago Montrose	13.34%	14.68%	2.67%	9.81%
IL Chicago Prospect	14.72%	16.64%	3.58%	11.75%
IL Chicago Stewart	16.33%	18.74%	4.29%	12.86%
IL Cicero	12.40%	12.61%	1.54%	7.23%
IL East St.Louis	11.69%	11.92%	1.89%	7.74%
IL Evanston	11.21%	12.38%	1.86%	7.94%
IL Gurnee	11.42%	10.88%	1.80%	7.53%
IL Joliet	11.21%	11.96%	2.68%	8.18%
IL Kankakee	14.72%	15.64%	3.06%	10.49%
IL McHenry	9.62%	10.81%	1.28%	6.69%
IL Peoria	8.45%	9.63%	1.72%	5.96%
IL Rockford	9.85%	11.04%	1.97%	6.60%
IL Springfield	9.68%	9.50%	1.65%	6.23%
IL St. Charles	9.88%	9.43%	1.74%	6.15%
IL Unknown	50.00%	0.00%	0.00%	6.67%
<b>IL TOTAL</b>	<b>12.17%</b>	<b>12.81%</b>	<b>2.30%</b>	<b>8.47%</b>

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**Missed Repair Appointments - Section 730.545(h)**

<b>Geographic Area</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>Qtr Average</b>
IL Bellwood	34	32	44	37
IL Chicago Beverly	43	36	33	37
IL Chicago Loop	43	30	29	34
IL Chicago Montrose	46	37	68	50
IL Chicago Prospect	93	46	87	75
IL Chicago Stewart	63	19	43	42
IL Cicero	33	37	51	40
IL East St.Louis	17	14	11	14
IL Evanston	35	27	50	37
IL Gurnee	41	22	50	38
IL Joliet	46	17	18	27
IL Kankakee	40	41	53	45
IL McHenry	21	23	17	20
IL Peoria	13	16	15	15
IL Rockford	10	20	13	14
IL Springfield	29	14	16	20
IL St. Charles	43	19	26	29
IL Unknown	0	0	0	0
<b>IL TOTAL</b>	<b>650</b>	<b>450</b>	<b>624</b>	<b>575</b>

**Missed Installation Appointments - Section 730.545(d)**

<b>Geographic Area</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>Qtr Average</b>
IL Bellwood	37	37	28	34
IL Chicago Beverly	25	14	41	27
IL Chicago Loop	29	32	29	30
IL Chicago Montrose	27	15	33	25
IL Chicago Prospect	80	55	55	63
IL Chicago Stewart	28	23	37	29
IL Cicero	23	30	30	28
IL East St.Louis	24	26	20	23
IL Evanston	25	29	34	29
IL Gurnee	29	34	43	35
IL Joliet	29	44	52	42
IL Kankakee	31	27	37	32
IL McHenry	15	15	24	18
IL Peoria	7	16	18	14
IL Rockford	6	6	12	8
IL Springfield	8	11	10	10
IL St. Charles	32	37	57	42
IL Unknown	26	23	19	23
<b>IL TOTAL</b>	<b>481</b>	<b>474</b>	<b>579</b>	<b>511</b>

**Illinois Bell Telephone Company (AT&T Illinois)**  
**Service Quality and Customer Credits Report for the First Quarter of 2007**  
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**Out of Service Over 24 Hours Credits**

January 2007

Geographic Area	Dollar Amount of Credits Given	Number of Credits Given for Out of Service Periods Falling Into the Following Ranges of Hours:					Number of exemptions claimed for each of the categories identified in Section 732.30(e)	Number of Customers Who Received Alternative Phone Service
		25-48	49-72	73-96	97-120	over 120		
IL Bellwood	\$119.93	75	4	0	0	0	899	0
IL Chicago Beverly	\$335.78	76	9	5	1	0	592	0
IL Chicago Loop	\$164.18	26	6	0	1	1	389	0
IL Chicago Montrose	\$219.31	57	4	1	0	4	1,045	0
IL Chicago Prospect	\$2,178.16	331	80	26	9	4	1,756	0
IL Chicago Stewart	\$449.95	141	15	2	0	3	708	0
IL Cicero	\$276.42	42	9	3	1	1	910	0
IL East St.Louis	\$566.31	129	33	3	1	1	227	0
IL Evanston	\$127.85	28	4	5	0	0	724	0
IL Gurnee	\$296.90	102	11	2	0	1	484	0
IL Joliet	\$244.73	67	5	2	0	3	240	0
IL Kankakee	\$142.06	67	2	0	1	0	766	0
IL McHenry	\$116.55	37	6	2	0	0	302	0
IL Peoria	\$132.89	34	6	0	0	2	177	0
IL Rockford	\$36.55	22	2	0	0	0	258	0
IL Springfield	\$125.99	65	6	2	0	0	158	0
IL St. Charles	\$43,706.15	91	11	1,018	528	458	403	0
IL Unknown	\$67.80	12	3	0	1	0	0	0
<b>IL TOTAL</b>	<b>\$49,307.51</b>	<b>1,402</b>	<b>216</b>	<b>1,071</b>	<b>543</b>	<b>478</b>	<b>10,038</b>	<b>0</b>

NOTE: The payment of customer credits is not an indication of poor service quality. For the year to date in 2007, AT&T Illinois has met, or surpassed, every relevant service quality benchmark established by the Illinois Commerce Commission. AT&T serves more than 5 million access lines in Illinois, most of which experienced no trouble of any kind during the reporting period.

**Illinois Bell Telephone Company (AT&T Illinois)**  
**Service Quality and Customer Credits Report for the First Quarter of 2007**  
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**Out of Service Over 24 Hours Credits**

**February 2007**

Geographic Area	Dollar Amount of Credits Given	Number of Credits Given for Out of Service Periods Falling Into the Following Ranges of Hours:					Number of exemptions claimed for each of the categories identified in Section 732.30(e)	Number of Customers Who Received Alternative Phone Service
		25-48	49-72	73-96	97-120	over 120		
IL Bellwood	\$375.24	118	22	3	0	0	551	0
IL Chicago Beverly	\$177.75	94	7	0	0	0	586	0
IL Chicago Loop	\$93.38	33	8	0	0	0	349	0
IL Chicago Montrose	\$210.85	122	6	2	0	0	795	0
IL Chicago Prospect	\$649.54	190	24	8	2	1	1,216	0
IL Chicago Stewart	\$175.61	68	3	1	1	0	641	0
IL Cicero	\$143.53	102	2	0	1	0	563	0
IL East St.Louis	\$156.65	49	5	2	0	1	487	0
IL Evanston	\$218.38	147	4	3	0	0	412	0
IL Gurnee	\$211.56	135	5	1	0	1	335	0
IL Joliet	\$133.43	49	2	1	0	0	319	0
IL Kankakee	\$356.63	111	10	4	0	1	705	0
IL McHenry	\$155.63	93	7	0	0	0	191	0
IL Peoria	\$79.03	26	5	1	0	0	205	0
IL Rockford	\$122.17	84	6	0	0	0	139	0
IL Springfield	\$167.39	46	7	0	1	1	220	0
IL St. Charles	\$105.17	22	6	1	0	0	1,132	0
IL Unknown	\$810.87	8	9	2	4	3	2	0
<b>IL TOTAL</b>	<b>\$4,342.81</b>	<b>1,497</b>	<b>138</b>	<b>29</b>	<b>9</b>	<b>8</b>	<b>8,848</b>	<b>0</b>

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**Out of Service Over 24 Hours Credits**

**March 2007**

Geographic Area	Dollar Amount of Credits Given	Number of Credits Given for Out of Service Periods Falling Into the Following Ranges of Hours:					Number of exemptions claimed for each of the categories identified in Section 732.30(e)	Number of Customers Who Received Alternative Phone Service
		25-48	49-72	73-96	97-120	over 120		
IL Bellwood	\$477.51	75	11	5	5	3	544	0
IL Chicago Beverly	\$172.53	51	2	1	0	1	551	0
IL Chicago Loop	\$54.86	20	0	0	1	0	355	0
IL Chicago Montrose	\$264.72	68	10	2	1	2	829	0
IL Chicago Prospect	\$1,036.51	139	52	6	2	4	1,227	0
IL Chicago Stewart	\$262.97	29	12	1	2	2	551	0
IL Cicero	\$130.28	67	4	1	0	0	773	0
IL East St.Louis	\$51.84	5	3	1	1	0	249	0
IL Evanston	\$254.02	62	13	3	0	4	825	0
IL Gurnee	\$235.17	55	7	1	2	1	420	0
IL Joliet	\$49.03	24	2	0	0	0	220	0
IL Kankakee	\$246.42	50	7	0	2	1	1,093	0
IL McHenry	\$344.35	37	16	8	1	1	284	0
IL Peoria	\$15.44	9	1	0	0	0	154	0
IL Rockford	\$255.15	45	8	3	2	2	185	0
IL Springfield	\$42.44	23	2	1	0	0	137	0
IL St. Charles	\$308.88	41	4	1	2	1	312	0
IL Unknown	\$102.17	5	7	1	0	0	0	0
<b>IL TOTAL</b>	<b>\$4,304.29</b>	<b>805</b>	<b>161</b>	<b>35</b>	<b>21</b>	<b>22</b>	<b>8,709</b>	<b>0</b>

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**Delayed Instalation Credits**

**January 2007**

Geographic Area	Dollar Amount of Credits Given	Number of Credits Given for Delayed Installation Periods Falling Into the Following Ranges of Days:			Number of exemptions claimed for each of the categories identified in Section 732.30(e)	Number of Customers Who Received Alternative Phone Service
		6-10	11	over 11		
IL Bellwood	\$1,195.38	32	1	3	285	0
IL Chicago Beverly	\$4,036.28	37	1	6	189	0
IL Chicago Loop	\$1,594.48	34	0	3	382	0
IL Chicago Montrose	\$13,799.13	460	11	16	626	0
IL Chicago Prospect	\$4,098.29	99	9	6	422	0
IL Chicago Stewart	\$1,318.07	24	0	5	239	0
IL Cicero	\$2,687.02	76	1	4	472	0
IL East St.Louis	\$4,297.64	95	2	13	281	3
IL Evanston	\$1,141.61	25	1	2	183	0
IL Gurnee	\$3,074.27	46	2	5	259	1
IL Joliet	\$14,096.90	77	6	23	281	5
IL Kankakee	\$1,294.40	37	0	4	223	1
IL McHenry	\$3,602.27	28	1	8	211	1
IL Peoria	\$2,358.03	19	0	3	57	0
IL Rockford	\$878.41	21	2	1	150	0
IL Springfield	\$1,429.89	18	0	3	92	0
IL St. Charles	\$2,500.19	27	2	4	225	0
IL Unknown	\$1,187.86	24	2	2	0	0
<b>IL TOTAL</b>	<b>\$64,590.12</b>	<b>1,179</b>	<b>41</b>	<b>111</b>	<b>4,577</b>	<b>11</b>

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**Delayed Instalation Credits**

**February 2007**

Geographic Area	Dollar Amount of Credits Given	Number of Credits Given for Delayed Installation Periods Falling Into the Following Ranges of Days:			Number of exemptions claimed for each of the categories identified in Section 732.30(e)	Number of Customers Who Received Alternative Phone Service
		6-10	11	over 11		
IL Bellwood	\$807.48	15	0	1	164	0
IL Chicago Beverly	\$334.84	11	0	0	139	2
IL Chicago Loop	\$1,348.42	19	1	3	193	0
IL Chicago Montrose	\$2,549.48	38	1	6	408	0
IL Chicago Prospect	\$1,616.15	61	0	0	358	0
IL Chicago Stewart	\$1,801.38	15	1	2	192	0
IL Cicero	\$1,578.41	38	0	4	191	0
IL East St.Louis	\$888.71	19	2	1	134	0
IL Evanston	\$968.66	24	0	1	151	0
IL Gurnee	\$786.27	26	0	1	180	0
IL Joliet	\$5,283.11	48	5	10	177	1
IL Kankakee	\$1,543.19	21	0	3	182	0
IL McHenry	\$869.64	20	0	3	158	0
IL Peoria	\$1,313.59	12	0	3	67	0
IL Rockford	\$216.76	9	0	0	66	0
IL Springfield	\$935.84	18	2	2	83	0
IL St. Charles	\$1,006.60	18	1	2	144	0
IL Unknown	\$139.65	6	0	0	3	0
<b>IL TOTAL</b>	<b>\$23,988.18</b>	<b>418</b>	<b>13</b>	<b>42</b>	<b>2,990</b>	<b>3</b>

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**Delayed Instalation Credits**

**March 2007**

Geographic Area	Dollar Amount of Credits Given	Number of Credits Given for Delayed Installation Periods Falling Into the Following Ranges of Days:			Number of exemptions claimed for each of the categories identified in Section 732.30(e)	Number of Customers Who Received Alternative Phone Service
		6-10	11	over 11		
IL Bellwood	\$741.73	26	0	1	216	0
IL Chicago Beverly	\$958.61	39	0	1	219	0
IL Chicago Loop	\$884.12	26	1	0	211	0
IL Chicago Montrose	\$2,062.26	68	6	2	396	0
IL Chicago Prospect	\$2,657.86	100	3	1	582	0
IL Chicago Stewart	\$1,486.54	51	3	0	352	2
IL Cicero	\$1,089.37	40	1	1	217	0
IL East St.Louis	\$562.05	19	0	1	140	0
IL Evanston	\$1,504.68	18	0	2	191	0
IL Gurnee	\$840.87	24	1	1	164	0
IL Joliet	\$1,820.52	25	4	2	200	0
IL Kankakee	\$1,225.71	45	1	0	201	0
IL McHenry	\$1,431.43	36	2	2	177	0
IL Peoria	\$489.51	15	0	1	72	0
IL Rockford	\$1,043.10	16	0	2	99	0
IL Springfield	\$2,558.71	21	1	8	65	0
IL St. Charles	\$660.05	20	0	0	203	0
IL Unknown	\$192.14	3	0	1	1	0
<b>IL TOTAL</b>	<b>\$22,209.26</b>	<b>592</b>	<b>23</b>	<b>26</b>	<b>3,706</b>	<b>2</b>

NOTE: The payment of customer credits is not an indication of poor service quality. For the year to date in 2007, AT&T Illinois has met, or surpassed, every relevant service quality benchmark established by the Illinois Commerce Commission. AT&T serves more than 5 million access lines in Illinois, most of which experienced no trouble of any kind during the reporting period.

**Illinois Bell Telephone Company (AT&T Illinois)**  
**Service Quality and Customer Credits Report for the First Quarter of 2007**

This Page Pursuant to Administrative Code Part 732 Section 60

**Missed Appointment Credits**

**January 2007**

<b>Geographic Area</b>	<b>Dollar Amount of Credits Given</b>	<b>Number of Customers Receiving Credits</b>	<b>Number of exemptions claimed for each of the categories identified in Section 732.30(e)</b>
IL Bellwood	\$3,550.00	70	0
IL Chicago Beverly	\$3,400.00	68	0
IL Chicago Loop	\$3,600.00	72	0
IL Chicago Montrose	\$3,650.00	73	0
IL Chicago Prospect	\$8,650.00	172	0
IL Chicago Stewart	\$4,550.00	91	0
IL Cicero	\$2,800.00	55	0
IL East St.Louis	\$2,050.00	41	0
IL Evanston	\$3,000.00	60	0
IL Gurnee	\$3,500.00	70	0
IL Joliet	\$3,750.00	72	0
IL Kankakee	\$3,550.00	71	0
IL McHenry	\$1,800.00	36	0
IL Peoria	\$1,000.00	20	0
IL Rockford	\$800.00	16	0
IL Springfield	\$1,850.00	37	0
IL St. Charles	\$3,750.00	75	0
IL Unknown	\$1,300.00	26	0
<b>IL TOTAL</b>	<b>\$56,550.00</b>	<b>1,125</b>	<b>0</b>

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**Illinois Bell Telephone Company (AT&T Illinois)**  
**Service Quality and Customer Credits Report for the First Quarter of 2007**

This Page Pursuant to Administrative Code Part 732 Section 60

**Missed Appointment Credits**

**February 2007**

<b>Geographic Area</b>	<b>Dollar Amount of Credits Given</b>	<b>Number of Customers Receiving Credits</b>	<b>Number of exemptions claimed for each of the categories identified in Section 732.30(e)</b>
IL Bellwood	\$3,450.00	69	0
IL Chicago Beverly	\$2,500.00	50	0
IL Chicago Loop	\$3,100.00	60	0
IL Chicago Montrose	\$2,600.00	52	0
IL Chicago Prospect	\$5,050.00	100	0
IL Chicago Stewart	\$2,100.00	41	0
IL Cicero	\$3,350.00	67	0
IL East St.Louis	\$2,000.00	38	0
IL Evanston	\$2,800.00	55	0
IL Gurnee	\$2,800.00	56	0
IL Joliet	\$3,050.00	58	0
IL Kankakee	\$3,400.00	67	0
IL McHenry	\$1,900.00	37	0
IL Peoria	\$1,600.00	32	0
IL Rockford	\$1,300.00	26	0
IL Springfield	\$1,250.00	21	0
IL St. Charles	\$2,800.00	56	0
IL Unknown	\$1,150.00	23	0
<b>IL TOTAL</b>	<b>\$46,200.00</b>	<b>908</b>	<b>0</b>

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**Illinois Bell Telephone Company (AT&T Illinois)**  
**Service Quality and Customer Credits Report for the First Quarter of 2007**  
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**Missed Appointment Credits**

**March 2007**

<b>Geographic Area</b>	<b>Dollar Amount of Credits Given</b>	<b>Number of Customers Receiving Credits</b>	<b>Number of exemptions claimed for each of the categories identified in Section 732.30(e)</b>
IL Bellwood	\$3,600.00	71	0
IL Chicago Beverly	\$3,700.00	73	0
IL Chicago Loop	\$2,900.00	58	0
IL Chicago Montrose	\$5,050.00	101	0
IL Chicago Prospect	\$7,100.00	142	0
IL Chicago Stewart	\$4,000.00	80	0
IL Cicero	\$4,050.00	79	0
IL East St.Louis	\$1,550.00	30	0
IL Evanston	\$4,200.00	83	0
IL Gurnee	\$4,650.00	90	0
IL Joliet	\$3,500.00	64	0
IL Kankakee	\$4,500.00	90	0
IL McHenry	\$2,050.00	41	0
IL Peoria	\$1,650.00	33	0
IL Rockford	\$1,250.00	25	0
IL Springfield	\$1,300.00	26	0
IL St. Charles	\$4,150.00	80	0
IL Unknown	\$950.00	19	0
<b>IL TOTAL</b>	<b>\$60,150.00</b>	<b>1,185</b>	<b>0</b>

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